

Dometic Recall Information

Your refrigerator is affected

PLEASE NOTE: This website only confirms whether or not the designated refrigerator is on the recall; it does not determine whether or not the recall kit has already been installed on the refrigerator.

The information you entered indicated that your refrigerator is affected by the expansion of the Dometic recall, announced to NHTSA on April 11, 2008.

At no charge to you, Dometic's SBH Kit needs to be installed on your refrigerator. Your preferred RV service technician can perform the installation.

Use our service center locator for help finding an installer in your area that can perform the recall work. Searching by area code should yield the best results. [Click here](#) for the service center locator.

Please read the following.

1. Turn the refrigerator off immediately if you notice any of the following indicators:

- Leakage or staining at the back of the refrigerator.
- Yellow residue at the back or sides of the refrigerator.
- The smell of ammonia.
- Refrigerator does not properly cool.

Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until after you have had the unit fixed and the recall rework has been administered.

For any unit that does fall within the recall population, but does not exhibit any of the four indicators mentioned in #1, consider the following:

2. Do not operate your refrigerator on LP gas under ANY circumstances. Dometic recommends that you turn off the gas valve at the back of your refrigerator. DO NOT, however, attempt to disconnect the gas supply. For instructions on how to turn off the gas valve, [click here](#)
3. Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. **If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above.**
4. If you must operate your refrigerator on electric, DO NOT operate your refrigerator while in transit or while occupants are asleep.
5. The rework kit is currently available. Call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts from us. Please bring this letter with you at the time of your scheduled service.

6. If the repair facility fails or is unable to remedy this noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

RECALL 08E-032



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